

2016 - 2026
SMART CITY

GO
TIRANA

E-services for enterprises

about project

E02



Budget

ALL 39,240,000 (+VAT)



Municipal contribution

Project drafting,
implementation and
monitoring

PROJECT DESCRIPTION

The project is drafted based on two main pillars: The first will contribute to the development of a website that will facilitate the procedures of doing business by providing several services regarding liabilities deadlines, better management of the claims of the entities, a history of the liabilities and payments over the years and a specific application that will facilitate the real time information of the inspectors regarding entities liabilities. The second will carry out the digitalization of the documentation system shortening the time to access the files of the entities and of the payments of liabilities, the digitalization of the archive of the General Directorate of Local Taxes and Fees, the establishment of electronic files and the uploading into the system of any document and administrative operation and financial transaction. The project will be implemented through the application of programs established based on the operation system of the GDLTF, and training of the staff that will have access to the programs.

OVERALL OBJECTIVE

To ease doing business by enhancing the efficiency of document management and facilitating procedures of the Local Tax Office, through the digitalization of the archive, files and procedures thus enabling real time information regarding liabilities and payment deadlines for both enterprises and tax inspectors.

PROJECT IMPLEMENTATION MODALITY

The e-services project for the Local Tax Office is intended to operate through two main modules, the Document Management System and the Web Portal, which will enable the establishment of a shared workspace where the employees of the Municipality may archive files on enterprises which will ease procedures of registration and paying taxes.

The first phase of the implementation of this project will be the establishment of a document management system that will include both software and hardware.

The second phase will be the digitalization of all the archive and the existing files of the enterprises.

The third and final phase will be the establishment of the website where all the collected information will be made available both to tax inspectors and enterprises. All enterprises will have quick access to information regarding liabilities, time frames and the status of payments through the username that will correspond to a unique identification number generated by the system upon registration with the General Directorate of Local Taxes and Tariffs. Thus, the entity can, at any time and place, see and follow closely, from the computer and the internet connection, the status of its liabilities and its file. Additionally, the inspectors on site, through a specific application, may be informed on real time regarding liabilities of the entities.

PRELIMINARY IMPACTS

- ☞ Improved Services to businesses improved;
- ☞ Time of the local taxes and fees payment procedures reduced;
- ☞ Rapid information regarding deadlines and ways for the settlement of liabilities;
- ☞ Real time information for tax inspectors regarding debtor entities;
- ☞ More efficient and safer filing of the entities files;
- ☞ The opportunity to be an Open Source.



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